Shazia Akhtarullah, Ph.D., LMFT, LMHC, MCAP

Assistant Professor, Dept. of Psychiatry and Behavioral Medicine Director, Health and Wellness Coaching (HAWC) Program Dr. Kiran C. Patel College of Osteopathic Medicine Nova Southeastern University

3301 College Avenue, Fort Lauderdale, FL 33314
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PROFILE

Licensed marriage and family therapist (LMFT/2001)
Licensed mental health counselor (LMHC/2001)
Certified addiction professional (CAP/2002)
Master's level certified addiction professional (MCAP/2015)
Certified Thanatologist (CT)
NSHC Certified Health Coach
Mayo Clinic Trained Health and Wellness Coach
Substance Abuse Professional (SAP/2015)
AAMFT Clinical Fellow (2001)
AAMFT Approved Supervisor (2001)
Qualified Supervisor for MFT & MHC (FL Board of CSW, MFT, & MHC / 2003)
Diplomate American Mental Health Counselors Association
Compassion Fatigue Educator, Green Cross Academy of Traumatology
Compassion Fatigue Therapist, Green Cross Academy of Traumatology

Compassion Fatigue Educator, Green Cross Academy of Traumatology
Compassion Fatigue Therapist, Green Cross Academy of Traumatology
Graduate Level Training in Medical Family Therapy
Training in Infant Mental Health, 150 Continuing Education Units
Trauma-Related Training, 70 Continuing Education Units
Training in Hypnosis, 50 Continuing Education Units
Serving Our Veterans – Behavioral Health Certificate 20.5 Continuing Education Units

EDUCATION

Ph.D. Family Therapy (2009)
Graduate School of Humanities and Social Sciences
Nova Southeastern University, Ft. Lauderdale, FL

M. S. Family Therapy (1998)
Graduate School of Humanities and Social Sciences
Nova Southeastern University, Ft. Lauderdale, FL

M. Phil Psychology (1996)
National Institute of Psychology
Quaid-i-Azam University, Islamabad, Pakistan

M. S. Psychology (1992)
Government College Lahore, Pakistan

B.S. Psychology and Journalism (1988) Lahore College for Women, Pakistan

WORK EXPERIENCE

Assistant Professor (February 2021 – Present)

Department of Psychiatry and Behavioral Medicine

Director, Health and Wellness Coaching (HAWC) Program

Department of Couple and Family Therapy

Dr. Kiran C. Patel College of Osteopathic Medicine (KPCOM)

Nova Southeastern University, Ft. Lauderdale, FL

Responsibilities: Course Director for the psychiatry course at the KPCOM's Doctor of

Osteopathic (DO) program, Department of Psychiatry and Behavioral Medicine. Directing the HAWC program and teaching undergraduate courses in the HAWC

program at the KPCOM's Department of Couple and Family Therapy. Teaching graduate and undergraduate courses and providing supervision to students enrolled in COAMFTE accredited MS and Doctoral programs at the KPCOM's Department of Couple and Family Therapy.

Courses Taught:

Grief and Loss (Summer 2022 – Online)

Infant Mental Health (Summer 2022 – Online)

Ethics of Coaching, HAWC Program (Winter 2022)

Human Systems and Family Relationships, HAWC Program (Winter 2022)

Legal, Ethical and Professional Issues in MFT (Fall 2021)

Family Systems Healthcare I (Fall 2021 – Online)

Ethics of Coaching, HAWC Program (Fall 2021)

Teaching Practicum (Fall 2021)

Dissertation (Fall 2021)

Legal, Ethical and Professional Issues in MFT (Summer 2021)

Couples Therapy: Theory and Application (Summer 2021)

Clinical Practice in MFT (Summer 2021)

Family Systems Healthcare II (Summer 2021 – Online)

Qualitative Research I (Winter 2021)

Family Systems Healthcare I (Winter 2021 – Online)

Infant Mental Health (Winter 2021 – Online)

Human Systems and Family Relationships, HAWC Program (Winter 2021)

Guest Lectures:

NUT 7000: Professional Seminar in Nutrition and Dietetics (Summer 2022)

COM 6108: Psychiatry and Behavioral Medicine, Psychiatric Emergencies (Winter 2022)

BPH 2080: Dimensions of Wellness, Cardiovascular Disease (Fall 2021)

BPH 2080: Dimensions of Wellness, Infectious Disease (Fall 2021)

COM 6108: Psychiatry and Behavioral Medicine, Psychiatric Emergencies (Winter 2021)

Committees:

- Chair, HAWC Program Curriculum Committee (February 2021 Present)
- Chair, HAWC Program Evaluation Committee (February 2021 Present)
- Faculty Advisor, HAWC Program Student Club (Fall 2021 Present)
- Faculty Advisor, KPCOM Junior Academic Society (Fall 2021 Present)
- Member, KPCOM Scholarship, Honors, and Awards Committee (March 2021 Present)
- Member, DCFT Doctoral Programs Internal Review Committee (August 2021 Present)
- Member, KPCOM Undergraduate Engagement Committee (Summer 2021 Present)
- Member, STEP Project Founders Group, Area Health Education Center (AHEC) Program (Summer 2021 Present)
- KPCOM Undergraduate Poster Presentation Faculty Judge (2021, 2022)
- Member, KPCOM Strategic Planning Sub-Committee: Communication and Collaboration Committee (2022 Present)
- Interviewer, NSU Presidential Scholar Interviews Shark Preview (January 2021 Present)
- Interviewer, NSU Dual Admissions DO Program Interviews Shark Preview (February 2021 Present)
- Member, MS Curriculum Committee, Dept. of Family Therapy (January 2020 February 2021)

Reviewer, Journal of Systemic Therapies (January 2021 – Present)

Supervisor and Consultant (2015 – Present)

SHAFA Consultants

Davie, FL

Responsibilities: Providing clinical supervisions and consultations to family therapists and mental health counselors.

Adjunct Faculty (August 2009 – January 2021)

Dept. of Family Therapy,

Dr. Kiran C. Patel College of Osteopathic Medicine (KPCOM)

Nova Southeastern University, Ft. Lauderdale, FL

Responsibilities: Teaching graduate courses and providing on-site and off-site clinical supervision to students enrolled in COAMFTE accredited Masters and Doctoral programs in the department of family therapy. Teaching undergraduate courses in Health and Wellness Coaching (HAWC) program.

Supervisor, Customer Care (2014 – 2016)

Magellan Health, Miami, FL

Responsibilities: Supervised a team of customer care staff, at a specialty integrated health plan, as the team took incoming calls from members with serious mental health conditions and the providers about the health plan including finding providers, claims and authorization inquiries, member crisis calls, completing member assessments etc.; did daily problem solving and oversaw meeting call handling requirements and daily telephone standards as set forth by management.

Utilization Manager/Reviewer (2008 – 2013)

Magellan Health, Miami, FL

Responsibilities: Monitored inpatient and intermediate level of care services, for children and adults, related to mental health and substance abuse treatment to ensure medical necessity and effectiveness. Performed concurrent reviews for inpatient care and other levels of care as allowed by scope of practice and experience. In conjunction with providers and facilities, developed discharge plans and oversaw their implementation. Provided telephone triage, crisis intervention and emergency authorizations. Provided information to members and providers regarding mental health and substance abuse benefits, community treatment resources, mental health managed care programs, and Magellan Health Services policies and procedures, and criteria. Interacted with Magellan Medical/Associate Director and/or Physician Advisors to discuss Clinical/authorization questions and concerns regarding specific cases. Participated in quality improvement (QI) activities, including data collection, tracking, and analysis. Participated in care management center (CMC) activities as requested that help improve Care Center performance, excellence and culture. Supported team members and participated in team activities to help build a high-performance team. Demonstrated flexibility in areas such as job duties and schedule in order to aid CMC in better serving its members.

South Miami Regional Director (2004 – 2008)

Institute for Family Centered Services (IFCS), Miami, FL

Responsibilities: Oversaw the operational, service delivery, public relations and marketing aspects of a mental health agency (regional office in Miami) as well as supervised clinicians (with Master's degrees) and over 100 children, adults and families the clinical staff was seeing every month (under diverse funding sources such as Medicaid, state/federal grants and contracts etc.).

Comprehensive Assessment Specialist (2002 – 2004)

Institute for Family Centered Services (IFCS), Miami Dade, FL Completed Comprehensive Behavioral Health Assessments (CBHA) for children in foster care.

Volunteer Therapist (2001 - 2002)

Community Health Care Center One, Ft. Lauderdale, Florida

Family Therapist (1999 – 2001)

Intensive Crisis Counseling Program (ICCP)

Family Therapy Associates (Currently Brief Therapy Institute)

Nova Southeastern University, Ft. Lauderdale, FL

Graduate Assistant, Internship Liaison (2002)

Dept of Family Therapy, Nova Southeastern University, Ft. Lauderdale, FL

Volunteer Intake Coordinator/Therapist (2000 – 2001)

Family Therapy Associates (Currently Brief Therapy Institute)

Nova Southeastern University, Ft. Lauderdale, FL

Graduate Assistant, Marketing Coordinator (2001)

Center for Collaborative Change (Currently Brief Therapy Institute) Nova Southeastern University, Ft. Lauderdale, FL

Group Facilitator/Leader (2001)

"Growing up with Divorce:" Court-ordered, 4-hour group/class for divorcing parents Family Therapy Associates (Currently Brief Therapy Institute)
Nova Southeastern University, Ft. Lauderdale, FL

Clinical Internship Experience as MFT Intern (1997 – 1998)

- Center One (Currently Community Health Care Center One), Ft. Lauderdale FL
- Family Therapy Associates (Currently Brief Therapy Institute) Ft. Lauderdale, FL
- New River Middle School, Ft. Lauderdale, FL

TEACHING & SUPERVISORY EXPERIENCE

Adjunct Faculty (2009 – Present)

Dept. of Family Therapy, Nova Southeastern University, Ft. Lauderdale, FL <u>Courses Taught:</u>

Legal, Ethical and Professional Issues in MFT (Fall 2020)

Grief and Loss in Aging (Fall 2020 – Online)

Introduction to Coaching, HAWC (Fall 2020)

Legal, Ethical and Professional Issues in MFT (Summer 2020)
Substance Abuse/Addictions and Critical Issues in Systems Theories (Summer 2020)
Assessment in Marital and Family Therapy (Summer 2020)

Qualitative Research I (Winter 2020)

Couples Therapy (Winter 2020)

External Clinical Practicum, Masters (Winter 2020)

Infant Mental Health (Winter 2020 – Online)

Legal, Ethical and Professional Issues in MFT (Fall 2019)

Grief and Loss in Aging (Fall 2019 – Online)

Legal, Ethical and Professional Issues in MFT (Summer 2019)

Substance Abuse/Addictions and Critical Issues in Systems Theories (Summer 2019)

Assessment in Marital and Family Therapy (Summer 2019)

External Clinical Practicum, Masters (Winter 2019)

Infant Mental Health (Winter 2019 – Online)

Family Systems Healthcare I (Winter 2018 – Online)

Legal, Ethical and Professional Issues in MFT (Fall 2018)

Grief and Loss in Aging (Fall 2018 – Online)

Legal, Ethical and Professional Issues in MFT (Summer 2018)

Substance Abuse/Addictions and Critical Issues in Systems Theories (Summer 2018) Assessment in Marital and Family Therapy (Summer 2018) Grief and Loss (Summer 2018 – Online)

External Clinical Practicum, Masters (Winter 2018) Infant Mental Health (Winter 2018 – Online) Family Systems Healthcare I (Winter 2018 – Online)

Legal, Ethical and Professional Issues in MFT (Fall 2017) Grief and Loss in Aging (Fall 2017 – Online) External Clinical Practicum, Masters (Fall 2017)

Substance Abuse/Addictions and Critical Issues in Systems Theories (Summer 2017) Assessment in Marital and Family Therapy (Summer 2017)

Grief and Loss (Summer 2017 – Online)

Research in MFT (Winter 2017)

Systems Application in Family Life Cycle (Winter 2017)

Infant Mental Health (Winter 2017 – Online)

Family Systems Healthcare I (Winter 2017 – Online)

Internal Practicum – Internal Clinical Practicum, Doctoral (Fall 2016)
Human Development (Fall 2016)

Grief and Loss in Aging (Fall 2016 – Online)

Substance Abuse/Addictions and Critical Issues in Systems Theories (Summer 2016) Assessment in Marital and Family Therapy (Summer 2016) Grief and Loss (Summer 2016 – Online) Human Systems in Healthcare (Summer 2016 – Online)

Research in MFT (Winter 2016) Relationships in Aging (Winter 2016) Infant Mental Health (Winter 2016 – Online)

Legal, Ethical and Professional Issues in MFT (Fall 2015) Grief and Loss in Aging (Fall 2015 – Online)

Substance Abuse/Addictions and Critical Issues in Systems Theories (Summer 2015) Assessment in Marital and Family Therapy (Summer 2015) Grief and Loss (Summer 2015 – Online) Caregiving in the Family (Summer 2015 – Online)

Research in MFT (Winter 2015) Systems Application in Family Life Cycle (Winter 2015) Relationships in Aging (Winter 2015) Human Development Across Life Span (Fall 2014) Grief and Loss in Aging (Fall 2014 – Online)

Substance Abuse/Addictions and Critical Issues in Systems Theories (Summer 2014)

Assessment in Marital and Family Therapy (Summer 2014)

Grief and Loss (Summer 2014 – Online)

Caregiving in the Family (Summer 2014 – Online)

Substance Abuse/Addictions and Critical Issues in Systems Theories (Winter 2014)

Internal Clinical Practicum, Masters (Winter 2014)

Systems Application in Family Life Cycle (Winter 2014)

Relationships in Aging (Winter 2014)

Human Development Across Life Span (Fall 2013)

Internal Clinical Practicum, Masters (Fall 2013)

Grief and Loss in Aging (Fall 2013 – Online)

Assessment in Marital and Family Therapy (Summer 2013 – Online)

Internal Clinical Practicum, Masters (Summer 2013)

Grief and Loss (Summer 2013 – Online)

Caregiving in the Family (Summer 2013 – Online)

Substance Abuse/Addictions and Critical Issues in Systems Theories (Winter 2013)

Internal Clinical Practicum, Masters (Winter 2013)

Politics and Economics of Healthcare (Winter 2013 – Online)

Internal Clinical Practicum, Doctoral (Fall 2012)

External Clinical Practicum, Masters (Fall 2012)

Human Systems in Healthcare (Fall 2012 – Online)

Assessment in Marital and Family Therapy (Summer 2012)

Internal Clinical Practicum, Masters (Summer 2012)

Substance Abuse/Addictions and Critical Issues in Systems Theories (Winter 2012)

Internal Clinical Practicum, Doctoral (Winter 2012)

Politics and Economics of Healthcare (Winter 2012 – Online)

Legal, Ethical and Professional Issues in MFT (Fall 2011)

Internal Clinical Practicum, Doctoral (Fall 2011)

Human Systems in Healthcare (Fall 2011 – Online)

Assessment in Marital and Family Therapy (Summer 2011)

Internal Clinical Practicum, Masters (Summer 2011)

Substance Abuse/Addictions and Critical Issues in Systems Theories (Winter 2011)

Internal Clinical Practicum, Doctoral (Winter 2011)

Politics and Economics of Healthcare (Winter 2011 – Online)

Internal Clinical Practicum, Masters (Fall 2010) Internal Clinical Practicum, Doctoral (Fall 2010) Human Systems in Healthcare (Fall 2010 – Online)

Assessment in Marital and Family Therapy (Summer 2010) Internal Clinical Practicum, Masters (Summer 2010)

Politics and Economics of Healthcare (Winter 2010 – Online) Substance Abuse/Addictions and Critical Issues in Systems Theories (Winter 2010) Internal Clinical Practicum, Masters (Winter 2010)

Internal Clinical Practicum, Masters (Fall 2009)

Teaching Assistant (September 2002 – December 2002)

Introduction to Marriage and Family Therapy (Master/Doctoral Level Course)
Dept. of Family Therapy, Nova Southeastern University, Ft. Lauderdale, Florida

Grief, Trauma & Loss: Program Development (January 2002 – April, 2002) Independent Study (Doctoral Level Course) Dept. of Family Therapy, Nova Southeastern University, Ft. Lauderdale, Florida

Teaching Assistant (September 2001- December 2001)

Ethics (Masters/Doctoral Level Course)

Dept. of Family Therapy, Nova Southeastern University, Ft. Lauderdale, Florida

Teaching Assistant (April 2000 – July 2000)

Medical Family Therapy II - Bereavement & Loss (Masters/Doctoral Level Course) Dept. of Family Therapy, Nova Southeastern University, Ft. Lauderdale, Florida

Teaching Assistant (January 1999 – April 1999)

Medical Family Therapy I: Chronic Illnesses (Masters/Doctoral Level Course) Dept. of Family Therapy, Nova Southeastern University, Ft. Lauderdale, Florida **Guest Lectures**

Ethnicity and Family Therapy (February, 2003) Developing Cultural Competency among Family Therapists Dept of Counseling, Florida Atlantic University, Boca Raton, FL

Medical Family Therapy II: Bereavement and Loss (June 2002) Religious Beliefs and Understanding of Grief Dept. of Family Therapy, Nova Southeastern University, Ft. Lauderdale, Florida

Human Sexuality (June 2001, June 2002)
Family Therapy with People Living with HIV/AIDS
Dept. of Family Therapy, Nova Southeastern University, Ft. Lauderdale, Florida

Legal, Ethical and Professional Issues in MFT (January 2001) Clinical Documentation in Marriage and Family Therapy Dept. of Family Therapy, Nova Southeastern University, Ft. Lauderdale, Florida

Medical Family Therapy I: Chronic Illnesses (February 2000)

Family Therapy and Chronic Illness

Dept. of Family Therapy, Nova Southeastern University, Ft. Lauderdale, Florida

PROFESSIONAL MEMBERSHIPS

Clinical Fellow American Association for Marriage and Family Therapy (AAMFT)

Clinical Member American Mental Health Counselors Association (AMHCA)

Member, Green Cross Academy of Traumatology

Member, American Academy of Experts in Traumatic Stress

Member, National Association for Healthcare Quality

Member Florida Council on Aging

Clinical Member and Fellow in Thanatology, Association for Death Education and Counseling (ADEC)

Professional Member Employee Assistance Professionals Association (EAPA)

Premier Member Council for Exceptional Children (CEC)

Professional Member World Association for Infant Mental Health (WAIMH)

Professional Member Florida Association for Infant Mental Health (FAIMH)

Professional Member NAADAC: Association for Addiction Professionals

Professional Member Collaborative Family Healthcare Association (CFHA)

Professional Member American Society on Aging (ASA)

Member Florida Council on Compulsive Gambling (FCCG)

Presentations

Akhtarullah, S., & Niazi, F. M. (Sep, 2004). Harnessing the Storm: Working with Grieving Families. Presentation at the Annual Conference of American Association for Marriage and Family Therapy, Atlanta, Georgia.

Akhtarullah, S., & Niazi, F. M. (Oct, 2003). To Recovery and Beyond: Therapy with Substance Abusing Clients. Presentation at the Annual Conference of American Association for Marriage and Family Therapy, Long Beach, California.

Akhtarullah, S., & Niazi, F. M. (May, 2003). Building Bridges: Working with Substance Abusing Clients. Presentation at the Annual Conference of Florida Association for Marriage and Family Therapy, Delray Beach.

Akhtarullah, S., & Niazi, F. M. (Oct, 2002). Healing Families: Bereavement, loss and grief Across Cultures. Presentation at the Annual Conference of American Association for Marriage and Family Therapy, Cincinnati, Ohio.

Akhtarullah, S., & Niazi, F. M. (May, 2002). Living with loss: Understanding bereavement and grief through the lifespan. Presentation at the Annual Conference of Florida Association for Marriage and Family Therapy, Orlando.

Akhtarullah, S., & Niazi, F. M. (May, 2002). Looking through the prism: Viewing HIV/AIDS from a biopsychosocial/spiritual perspective. Presentation at the Annual Conference of Florida Association for Marriage and Family Therapy, Orlando.

Akhtarullah, S., & Niazi, F. M. (2001/May). Nowhere but home: Doing home-based therapy. Paper presented at the Annual Conference of Florida Association for Marriage and Family Therapy, Orlando.

Akhtarullah, S.& Smith, C. (2001/May). Binocular vision: Viewing HIV/AIDS through the eyes of a therapist and client. Paper presented at the Annual Conference of Florida Association for Marriage and Family Therapy, Orlando.

Akhtarullah, S., & Smith, C. (2000, Sep). The world of AIDS through the eyes of a therapist and client. Paper presented for Dade Association for Marriage and Family Therapy, Miami.

Akhtarullah, S. & Weiss, M. (1999/ October). The ripple effect of HIV/AIDS: The impact on family therapists. Paper presented at the Annual Conference of American Association for Marriage and Family Therapy, Chicago.

Akhtarullah, S. & Smith, C. (1999/February). We are not dead yet: Life with AIDS through the eyes of a therapist and client. Paper presented at the Annual Conference of Florida Association for Marriage and Family Therapy, Gainesville.

Akhtarullah, S. (1994). Job satisfaction and job stress. Paper presented at the meeting of National Society on Study of Stress, Islamabad, Pakistan.

Akhtarullah, S. (1994). Social support as a coping resource for job stress. Paper presented at the meeting of National Society on Study of Stress, Islamabad, Pakistan.

Burnett, C., Boyd, T., Spazonik, M., Jabouin, F., & Akhtarullah, S. (1998). The creation of the Institute of Cultures/Families: Creating the Web Page. Paper presented at the Brief Therapy Scholarship Series, Ft. Lauderdale, Florida.

Niazi, F. M., & Akhtarullah, S. (Oct, 2003). Coping with Loss: Grief and Bereavement Across Cultures. Presentation at the 14th Annual Family Central Education Conference, Ft Lauderdale, Florida.

Niazi, F. M., & Akhtarullah, S. (May, 2003). Picking Up the Pieces: Understanding the Multidimensional Phenomena of Grief, Bereavement and Loss. Presentation at the Annual Conference of Florida Association for Marriage and Family Therapy, Delray Beach.

Niazi, F. M. & Akhtarullah, S. (May, 2002). The reluctant clients: Doing therapy with adolescents. Presentation at the Annual Conference of Florida Association for Marriage and Family Therapy, Orlando.

Publications

Green, S. K., & Akhtarullah, S. (Dec., 2002). NSU Professor gives information on prevention and symptoms of HIV. Nova Southeastern University (NSU) News Release. NSU Office of Public Affairs.

Kopp, S., Akhtarullah, S., Niazi, F., Duncan, B., & Sparks, J. (2001). Freaked out by forms: Why I should do this. In B. L. Duncan & J. Sparks (Eds.), Heroic clients, heroic agencies: Partners for change. FL: Nova Southeastern University Press.

Kopp, S., Akhtarullah, S., Niazi, F., Duncan, B., & Sparks, J. (2001). The seamless use of measures: The nuts and bolts of accountability. In B. L. Duncan & J.

Sparks (Eds.), Heroic clients, heroic agencies: Partners for change. FL: Nova Southeastern University Press.

RESEARCH EXPERIENCE

From Clinicians to Administrators and Managers in Human Service Organizations:

Evolving Career Paths of Marriage and Family Therapists

A Grounded Theory Study: Ph.D. Dissertation

(2007 - 2008)

Nova Southeastern University, Ft Lauderdale, FL

Role of Perceived Social Support as a Coping Resource for Job Stress

A Quantitative Study: Masters of Philosophy (M. Phil) Thesis (1996 – 1997)

Quaid-i-Azam University, Islamabad, Pakistan

Effects of Order of Birth and Gender on the Intellectual Development of Preschool Children of Lahore

A Quantitative Study: Masters of Science (M.Sc.) Thesis

(1990 - 1991)

Department of Psychology, Government College Lahore, Pakistan

PROFESSIONAL ACTIVITIES

Abstract Reviewer:

2017 Annual Conference, American Association for Marriage and Family Therapy, Atlanta, Georgia

62nd Annual Conference, American Association for Marriage and Family Therapy Atlanta, Georgia (2004)

61st Annual Conference, American Association for Marriage and Family Therapy Long Beach, California (2003)

 60^{th} Annual Conference, American Association for Marriage and Family Therapy Cincinnati, Ohio (2002)

AWARDS

Graduate Assistantship, 2001 – 2002

Graduate School of Humanities and Social Sciences, Dept. of Family Therapy Nova Southeastern University, Ft. Lauderdale, FL

Community Service Award, 2000

Dade Association for Marriage and Family Therapy (DAMFT) Miami Dade County, FL

Distinguished Student of Year Award Winner, 1999 Graduate School of Humanities and Social Sciences Nova Southeastern University, Ft. Lauderdale, FL

Broward International Women's Club Scholarship, 1998 – 1999 Broward County, FL